

# **OUR SERVICES**

### Are your operations scalable?

This is a question we love to ask our customers, "how painful would it be if your order volume increased 10x overnight?" Would that break your business with unhappy customers, or do you have the right partner to help you grow and thrive?

#### **Fulfillment Services**

We offer a wide array of fulfillment and distribution services:

- Direct to Consumer Pick and Pack
- Kitting, including shrink wrap and blister packs
- Build-to-Order
- Build-to-Stock
- Labeling and Packaging



### Amazon FBA Prep

We get your inventory ready to send into Amazon. We are experts in FBA prep. With our provided services, your business has the incredible opportunity to frontline your product for millions of shoppers.



#### **Reverse Logistics**

Fulfillment services are not a one-way street. That is why we provide reverse logistics that are streamlined, efficient, and transparent. Whether it is customer returns, carrier returns, or FBA removal orders, we can handle it with efficiency while keeping your costs low!



#### Subscription Box Fulfillment

We understand the intricacies of subscription box fulfillment. From inventory, to kitting, packaging and shipping, we have the processes in place to make your business scalable.



#### Order Management

With our WMS system, you have visibility of all orders and inventory. We can generate reports tailored to your informational needs. Our WMS system offers over 100 pre-built integrations, with options for many online marketplaces.

#### **CONTACT US**

12693 Old Virginia Rd Reno, NV 89521

775-977-0880 www.relentlessfulfillment.com



## PEACE OF MIND FOR YOUR BUSINESS

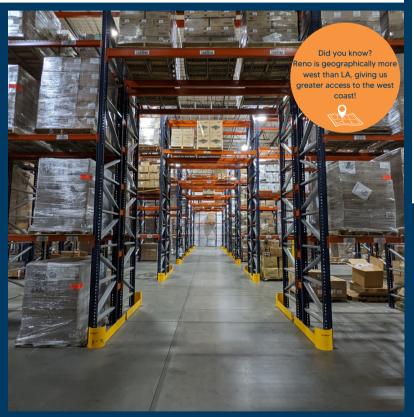
#### WHO WE ARE

Relentless Fulfillment is a 3PL services provider that specializes in direct-to-consumer fulfillment, storage, crossdocking, Amazon FBA Prep, and specialty bundling. We have multiple types of clients, all with varying needs, but we provide a hands-on approach and treat every client's product and customers as if they were our own.

Trust 
Committed 
Respect 
Solution-Providers 
Ownership

#### **OUR COMMITTMENT**

We treat every one of the products that flow through our doors as if it were our own. We ask ourselves how we must handle every unit to ensure the customer receives the best experience possible. We know that there are many "opportunities" and challenges in doing business today. Allow RF an opportunity to take logistics and fulfillment off your list of concerns and let the experts handle it for you! We all know that daily life is not always perfect, as hard as we try there will be challenges. Our commitment to you is to communicate proactively and offer solutions that we would be happy with if we were in your shoes. We believe a longterm relationship is built on open communication and trust.



Did you know? RF was a finalist in the NNHRA Best Places to Work 2022!

#### 2022 BEST PLACES TO WORK NORTHERN NEVADA

#### COST EFFECTIVE

Relentless Fulfillment can provide a lower cost per order when compared to internally managed operations. We can reduce costs and improve order fulfillment time with many of our automated machines and robust WMS system. With the addition of a 3PL to handle your goods, we can lower your capital investment costs, change fixed costs to variable costs, reduce time to customer and shipping costs, and provide scalability for growth and peak volume. With the use of our shipping accounts, you can take advantage of the discounted prices we receive and increase revenue to later invest into your business.

### **MULTI - CLIENT FACILITIES**

By having the capability of managing multiple clients within our fulfillment centers, this allows for cost effective solutions to our customers along with bringing all facets of Warehousing into one location. Whether your business requires FBA Prep, DTC, B2B, or kitting, we can provide solutions for all those needs and give you a one-stop shop for all your fulfillment needs. This allows you to mix and match your services and provides you the scalability for when you want to extend your resources towards a new revenue stream.

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## QUALITY YOU CAN TRUST

# PROVIDING RESOURCES AND FLEXIBILITY

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#### CONSISTENT COMMUNICATION

Every customer of ours will have a dedicated CCSP Certified Customer Service Representative, who will proactively provide you with every bit of information you require, along with providing transparency on your product and your business. We also have a dedicated IT staff which works in conjunction with your CCSP to provide you access to our WMS along with training to give you the utmost confidence that your product inventory levels are correct, and your product is being shipped on time.

COMMITTED TO CONTINUOUS IMPROVEMENT

Relentless Fulfillment provides services for many facets of the fulfillment world such as FBA, DTC, and B2B services. We are always committed to improving our operations and providing cost-effective solutions to every customer. Our goal is to provide greater customer service at lower costs.

#### FRESH INNOVATIVE IDEAS

An effective 3PL reaches out to you with questions and comments to help improve operations and provide better service for their customer. We are adept at troubleshooting, providing creative solutions and constantly re-engineer processes and apply best practices to ensure optimal performance.



#### VALUES COLLABORATION

Relentless Fulfillment takes a consultative rather than transactional approach for every customer. We work with you to identify key issues and help you to come up with processes that can handle change so you're not always reinventing the wheel.

RF partners with all major carriers to provide a variety of shipping methods!

Call today to find the correct solution for your needs!

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